

PRIVACY POLICY

Solterra Real Estate L.L.C

Last updated: *January 08, 2026*

Solterra Real Estate L.L.C (“Green Tech”, “we”, “our”, “us”) is committed to protecting your personal information and processing it responsibly, transparently, and in compliance with:

- **UAE Federal Decree-Law No. 45 of 2021 on Personal Data Protection (PDPL)**
- **EU General Data Protection Regulation (GDPR)**, where applicable
- Other relevant international data-protection standards

This Privacy Policy explains how we collect, use, store, share, and protect your personal data when you use our website, contact us, or engage with our services.

By using our website, you agree to the terms of this Privacy Policy.

1. What Personal Data We Collect

We collect information that you voluntarily provide or that is automatically collected when browsing our website.

1.1. Information You Provide Through Forms or Email

When you contact us through our website, email, or enquiry forms, we may collect:

- Name
- Email address
- Telephone number
- Company or organization
- Country of residence
- Any other information you include in your message

We collect this data only to respond to your request or communicate with you regarding our services.

1.2. Information Related to Business Communication & Contracting

If our communication progresses toward cooperation, site visits, technical demonstrations, or agreements, we may collect:

- Job title and department
- Business contact details
- Passport or ID information (only when legally required for site access or compliance)
- Company information and documentation

This data is used exclusively for legitimate business purposes and regulatory compliance.

1.3. Automatically Collected Website Data

Our website may collect certain technical data automatically, including:

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on the site
- Referring website

This information is collected to ensure website functionality, security, and performance.

2. Legal Basis for Processing Personal Data

We process personal data based on the following legal grounds:

- **Consent** — when you submit forms or voluntarily share your information
- **Contractual necessity** — when processing is required to prepare or execute an agreement
- **Compliance with legal obligations** — particularly in cooperation with UAE authorities, free-zone regulators, or government agencies
- **Legitimate interests** — including communication, internal administration, fraud prevention, and security

3. How We Use Your Information

We use your personal data for the following purposes:

- To respond to your enquiries
- To provide information about our technologies and services
- To organize technical or commercial meetings

- To prepare proposals, documentation, or contracts
- To comply with UAE regulatory requirements
- To improve website performance and user experience

We do **not** sell or commercially trade personal data.

4. Sharing Your Information

We may share personal data when necessary and only under lawful conditions.

4.1. Government & Regulatory Authorities

We may disclose information to:

- UAE municipal departments
- Environmental authorities
- Free-zone regulators
- Other competent agencies

—but only when required for legal, compliance, or procedural reasons.

4.2. Technical & Engineering Partners

For organizing site visits, technical analysis, or joint project work, we may share relevant business information with our trusted partners (e.g., engineering teams, technical facilities).

4.3. Service Providers

Limited personal data may be shared with:

- Website hosting providers
- Cloud services (Google, Microsoft, etc.)
- IT and security providers
- Translation and logistics partners (if required for meetings or demonstrations)

All service providers are contractually obliged to protect your data.

5. International Transfers of Personal Data

Your data may be transferred to and stored in:

- The United Arab Emirates
- The European Union
- Countries where our technical partners operate

We ensure that all international transfers comply with PDPL requirements by using:

- Adequacy-based decisions
- Contractual safeguards
- Standard contractual clauses
- Transfers necessary for contract execution or legal obligations

6. Cookies & Similar Technologies

Our website uses cookies to improve your browsing experience. Cookies help us:

- Remember your preferences
- Analyze website performance
- Enhance navigation and usability

You may disable cookies in your browser settings at any time.

If you want, I can prepare a **Cookies Policy** to accompany this section.

7. Marketing Communication

We may send you updates or invitations related to our technologies and activities **only with your explicit consent**.

You may unsubscribe at any time by emailing: contact@greentechoverseas.ae.

8. Data Security

We implement technical and organizational measures to safeguard your personal data, including:

- Secure servers and encrypted storage
- Access controls and authentication
- Confidentiality obligations for employees and partners
- Continuous monitoring of systems and infrastructure

Despite our efforts, no method of transmission over the Internet is entirely secure. We cannot guarantee absolute protection.

9. Data Retention

We retain personal data only for as long as necessary to:

- Fulfill the purposes for which it was collected
- Meet contractual, legal, or regulatory obligations
- Resolve potential disputes or enforce agreements

When data is no longer required, it is deleted or anonymized.

10. Your Rights Under UAE PDPL

You have the right to:

- Access your personal data
- Correct inaccurate or incomplete information
- Request deletion of your data
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent at any time
- Not be subject to automated decision-making

To exercise your rights, contact us at contact@greentechoverseas.ae.

11. Children's Data

Our website and services are intended for professional and governmental audiences. We do **not** knowingly collect data from individuals under 18 years old.

12. Automated Decision-Making

Green Tech does **not** use automated decision-making or profiling systems in relation to personal data.

13. Contact Details

Solterra Real Estate L.L.C
Dubai, United Arab Emirates
Email: support@thesunsecretrealty.com

For data protection enquiries, including rights requests, please contact us at the same email address.